Major Public Sector Health Institutions --- Peebles Hospital, Community Health Department, Ministry of Health, Ministry of Finance

Peebles Hospital - $14,000,000

Community Health Dept. - $5,000,000

Min of Health -- $600,000

Other ---- Expenditure from collections $2,000,000

Total estimated revenues $21,600,000

Estimated % of inefficiencies 20%

Possible savings as a result of inefficiencies $21,600,000 * 20% = $4,320,000

Other areas that could be funded from savings

1. Management
2. Training
3. Maintenance
4. New and emerging programs
5. Staffing
6. Research & Development

NOTES

To get an accurate picture of the true inefficiency of the service provided by the HSA it is important to first conduct a needs assessment survey on

Staffing requirements
Procurement procedures
Costing
Operating level efficiency (Electricity, water-usage, and food services)

The fundamental issue is the view of the providers of finance for the health sector who are uncertain regarding value-for-money in the administration of the resources provided.

The problem is that no yardstick exists for measuring performance of the BVI Health Services Authority which administers the public health services.
SOLUTION

The establishment of Service Level Agreements that clearly identify the yardsticks, which measure performance and provide a basis for evaluating the efficiency of the use of funds.

The identification of the individual service costs and subsequent benchmarking against similar institutions throughout the Caribbean region. These costs should inform the Service Level Agreements.